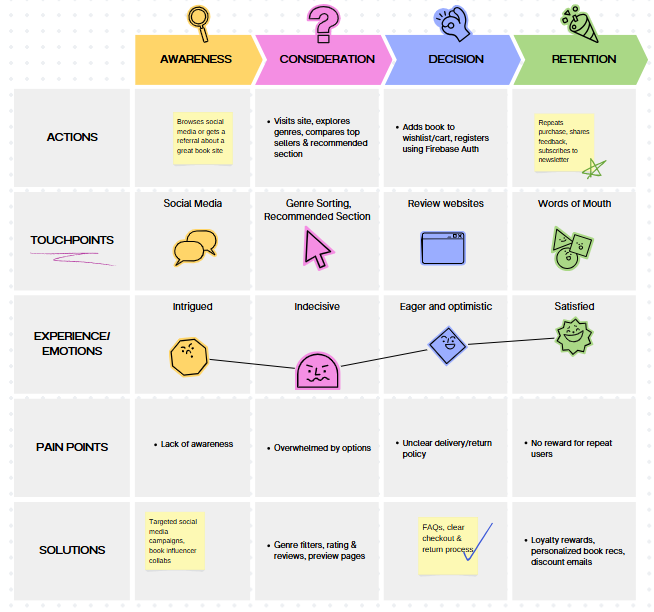
**Journey Map**

|  |  |
| --- | --- |
| Date | 18 March 2025 |
| Team ID | SWTID1743689974 |
| Project Name | Book Store |
| Maximum Marks | 4 Marks |

**3.1 Customer Journey Map:**

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